

CARE CARE CLINIC EASY AS 1-2-3!



STEP 1 Initial Phone Consultation

Call Larry at (405) 834-4301, between the hours of 8am – 6pm. During this consultation, we will discuss your vehicle issue(s) and will determine if our volunteer Car Care program is a good fit for you. **We also strongly advise you to read our [Car Care Guidelines](#).**



STEP 2 Schedule Your Time at The Clinic

Car Care Clinics are held the 2nd & 4th Saturdays of each month, from 9am – 12pm and require an appointment. See our [schedule](#) below for more information and locations.

- All appointments must be scheduled by phone, by calling Larry at (405) 834-4301, between the hours of 8am – 6pm, Monday, no later than Tuesday prior to the scheduled Clinic you wish to attend.
- If you can't attend your appointment, you must contact us to cancel at your earliest convenience. This enables us to help another person with their vehicle.



STEP 3 Day of Your Appointment

- You must arrive, with your running vehicle, no later than 9:15am to allow the time needed to make minor repairs or diagnostics within your 3-hour appointment window.
- Please check our [schedule](#) to confirm the location of your appointment.
- You are responsible for providing any needed parts. We can help you with the decisions of what parts are needed.
- We will provide FREE LABOR.
- You must stay with the vehicle in the designated safety area through the duration of the repair. Diagnostics may require a second visit to make repairs when the needed parts have not yet been purchased.



IF REQUIRED Additional Appointments

If additional appointments are required, please start back at STEP 1.

HOW IT WORKS



Important GUIDELINES

ALWAYS CALL FIRST

One does not have to meet certain criteria to receive help from Car Care Ministry. Whether it is your first time to [contact us](#), or you have been to one of our clinics before; you must call us to discuss your vehicle's needs no later than Tuesday before scheduled clinic.

- We will advise you if we have a volunteer qualified to make the minor repair or diagnostics you need and if said volunteer will be at the clinic you have in mind. During the call we can often determine if this ministry will be able to help you.
- The Car Care Ministry does not operate on a first-come-first-served basis.
- Car Care receives vehicles for repair on clinic days up until 9:15 a.m., giving priority to vehicle safety issues above all else to those who have called ahead to request service.
- Vehicles arriving after 9:15 a.m. may have to be rescheduled for a future clinic (even if you called ahead) as we are limited to a three hour clinic and rarely take in late arrivals.

A second clinic visit may be needed to have the repairs done if you do not know what parts to purchase. We will do our best to identify what is needed. Time permitting, a repair could be done during the same clinic hours. However, if time is not sufficient a return visit should be expected for the repair.

- Please [contact us](#) to schedule your repair whether it's a first or return visit. Our volunteers will make a conscientious effort to first address a vehicle's safety needs. As time permits, they will proceed to other items we are qualified to diagnose/repair.

COSMETIC OR COMFORT NEEDS:

Often a reliable vehicle may have cosmetic/comfort needs that are not relative to safety. It is not cost effective to pursue restorative type repairs.

BASIC DO'S AND DON'TS:

WHAT GODSPEED CAR CARE DOES:

- Provide FREE LABOR for Minor Repairs and Diagnostics
- Provide guidance, suggestions and advice
- Review customer's previous repair estimates and help prioritize necessary repairs.

WHAT GODSPEED CAR CARE DOES NOT DO:

- DOES NOT receive vehicles that cannot drive to the Clinic under their own power. (No tow-ins)
- DOES NOT accept applications for transportation assistance.
- DOES NOT sell, buy, or provide vehicles.
- DOES NOT have an inventory of parts or vehicles.
- DOES NOT loan money.
- DOES NOT make service calls or provide roadside assistance.
- DOES NOT change oil or fluids.
- DOES NOT flush or service any system such as transmissions, cooling systems or brake fluid.
- DOES NOT work on transmissions, clutches for manual transmissions, or replace head gaskets.
- DOES NOT make cosmetic/comfort repairs
- DOES NOT accept Car Donations

CONTACT US

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